# TERMS AND CONDITIONS

Last updated August 17, 2025

#### AGREEMENT TO OUR LEGAL TERMS

We are **MaizeTix LLC** ("Company," "we," "us," "our"), a limited liability company organized in the State of Michigan, United States.

We operate the website <a href="http://www.maroontix.com">http://www.maroontix.com</a> (the "Site"), as well as related products and services that link to these legal terms (the "Services").

You can contact us by email at **support@maroontix.com**, or by mail at:

#### MaizeTix LLC

401 Thompson St, Ann Arbor, MI 48104, USA

These Legal Terms constitute a legally binding agreement made between you, whether personally or on behalf of an entity ("you"), and MaizeTix LLC, concerning your access to and use of the Site and Services.

By using MaroonTix, you agree that you have read, understood, and are bound by these Legal Terms, as well as all **applicable state and local laws, including Virginia laws governing ticket resale and consumer protection**. If you do not agree, you must discontinue use of the Site immediately.

We recommend you print a copy of these Legal Terms for your records.

## 1. OUR SERVICES

The Services provide a platform for student-to-student resale of sports tickets and related event passes.

Information provided through the Services is not intended for distribution in any jurisdiction where such distribution would violate law or require registration we do not maintain. Users accessing the Services from outside Michigan or Virginia do so at their own initiative and are responsible for local compliance.

The Services are not designed to comply with industry-specific regulations (e.g., HIPAA, FISMA, GLBA). If your use would be subject to such regulations, you may not use the Services.

#### 2. INTELLECTUAL PROPERTY RIGHTS

#### Our intellectual property

All rights, title, and interest in and to the Site, Services, code, content, graphics, design, text, logos, and trademarks ("Content and Marks") are owned or licensed by MaizeTix LLC.

The Content and Marks are protected by copyright, trademark, and unfair competition laws. They are provided "AS IS" for personal, non-commercial use only.

#### Your license to use the Site

You are granted a limited, non-transferable, revocable license to access and use the Services for personal, non-commercial use, subject to these Legal Terms. No part of the Services may be copied, reproduced, sold, licensed, or exploited for any commercial purpose without our written permission.

#### Your submissions and contributions

When you send us feedback or ideas ("Submissions"), you assign to us all rights in that Submission. Contributions posted on the Site (comments, reviews, listings, etc.) grant us a worldwide, royalty-free license to use and display such Contributions in connection with the Services.

## 3. USER REPRESENTATIONS

By using the Services, you represent that:

- 1. All registration information is true and complete.
- 2. You will maintain accuracy of such information.
- 3. You have legal capacity and agree to these Terms.
- 4. You are at least 18 years old.
- 5. You will not use automated tools (bots, scripts) to access the Services.
- 6. You will comply with all applicable laws (including Virginia resale restrictions).

## 4. USER REGISTRATION

You may be required to register an account. You must keep your password confidential. We reserve the right to remove or change usernames we find inappropriate or misleading.

#### 5. PRODUCTS

Tickets and passes listed on MaroonTix are subject to availability. Prices may change without notice. We reserve the right to remove listings at any time.

#### 6. PURCHASES AND PAYMENT

You agree to provide accurate payment and account details. All transactions are in **U.S. dollars**. Taxes may apply.

We may refuse or cancel orders suspected of being placed by scalpers, resellers, or bots.

## 7. REFUNDS POLICY

All sales are final. No refunds will be issued unless required by applicable law.

## 8. PROHIBITED ACTIVITIES

You may not:

- Scrape or data-mine content.
- Misrepresent your identity.
- Circumvent security features.

- Upload viruses, spam, or harmful code.
- Harass or threaten users or staff.
- Use the Site to compete with us or for commercial resale.
- Violate ticket resale restrictions under Virginia law.

#### 9. USER CONTRIBUTIONS

Contributions (listings, comments, reviews) must not:

- Infringe intellectual property rights.
- Contain false or misleading statements.
- Contain harassment, hate speech, or obscene content.
- Promote illegal resale activity.

## 10. CONTRIBUTION LICENSE

By posting Contributions, you grant MaizeTix LLC a perpetual, worldwide, royalty-free license to use, reproduce, and display them. You retain ownership of your content but authorize us to moderate or remove Contributions in our discretion.

# 11. THIRD-PARTY WEBSITES AND CONTENT

The Services may contain links to third-party websites. We are not responsible for their content, privacy practices, or policies. Use them at your own risk.

## 12. SERVICES MANAGEMENT

We may monitor the Services, suspend accounts, or remove content to maintain integrity of the platform.

#### 13. PRIVACY POLICY

We care about your privacy. Please review our Privacy Policy at <a href="http://www.maroontix.com">http://www.maroontix.com</a>. By using the Services, you agree to it.

# 14. DIGITAL MILLENNIUM COPYRIGHT ACT (DMCA) NOTICE

We respect intellectual property rights. If you believe your content has been infringed, contact us at **support@maroontix.com** with a compliant DMCA notice.

#### 15. TERM AND TERMINATION

We may suspend or terminate your account at any time for violation of these Terms or applicable law. You are prohibited from creating new accounts after termination.

## 16. MODIFICATIONS AND INTERRUPTIONS

We may change or discontinue the Services at any time. We do not guarantee uninterrupted access and are not liable for downtime.

## 17. GOVERNING LAW

These Terms are governed by the laws of the State of **Michigan**, without regard to conflicts of law.

#### 18. DISPUTE RESOLUTION

Disputes shall first be resolved through good-faith negotiations. If unresolved, disputes will be settled by **binding arbitration** in Washtenaw County, Michigan, under AAA rules.

Class actions are not permitted.

## 19. DISCLAIMER

The Services are provided "AS IS." We disclaim all warranties, express or implied, including merchantability and fitness for purpose.

#### 20. LIMITATIONS OF LIABILITY

We are not liable for indirect, incidental, or punitive damages, including lost profits or data. Our maximum liability to you is the amount you paid to us.

## 21. INDEMNIFICATION

You agree to indemnify and hold harmless MaizeTix LLC against claims arising from your Contributions, use of the Services, or violation of these Terms.

# 22. USER DATA

We may retain certain data for operational purposes. You are responsible for backing up your data. We are not liable for loss or corruption.

# 23. ELECTRONIC COMMUNICATIONS, TRANSACTIONS, AND SIGNATURES

By using the Site, you consent to electronic communications and agree that electronic signatures, contracts, and records are legally valid.

#### 24. SMS TEXT MESSAGING

You may opt out of SMS messages by replying STOP. Standard carrier rates may apply.

#### 25. CALIFORNIA USERS AND RESIDENTS

Unresolved complaints may be directed to the California Department of Consumer Affairs at 1625 North Market Blvd., Sacramento, CA 95834 or (800) 952-5210.

#### **26. MISCELLANEOUS**

These Terms are the entire agreement between you and us. If any provision is found invalid, the remainder remains in effect. No joint venture, partnership, or agency relationship is created by your use of the Site.

## 27. CONTACT US

To resolve a complaint or for further information: **MaizeTix LLC**401 Thompson St, Ann Arbor, MI 48104, USA support@maroontix.com